





FOR PUBLIC SERVICE BODIES

AND BUSINESSES

30th - 31st August 2024 | PHD HOUSE, NEW DELHI



OVERVIEW

As a vanguard of technological innovation, the PHD Chamber of Commerce and Industry (PHDCCI) has consistently been at the forefront of building capacities in the AI domain for both the private and public sectors. Generative AI (GenAI) Masterclass is part of our ongoing efforts to foster innovation and build capabilities in the field of artificial intelligence across various sectors.

The adoption of Generative AI technologies holds immense potential for transforming businesses and public service delivery in India. By addressing challenges, building necessary skills, and embracing innovative use cases across government functions, government bodies, Urban Local Bodies (ULBs), Parastatals, PSUs, etc. can harness the power of GenAI to enhance efficiency, transparency, and citizen satisfaction.

The Masterclass offers practical, real-world applications and interactive learning sessions led by experts in the field. This is a perfect opportunity for officials to gain valuable experience that can be directly applied to enhance the organization's operations. Attendees will also meet and collaborate with other forward-thinking leaders from various industries and public sector bodies. This networking could open doors to future collaborations and innovations.



KEY FEATURES

The Masterclass features are designed to provide a dynamic and immersive experience for participants, enabling them to gain valuable insights, forge meaningful connections, and catalyze collaborative action towards harnessing the power of Generative Alfor enhanced governance in India.

- High-Level Keynote Addresses
- Panel Discussions with Thought Leaders
- Case Study Presentations
- Interactive Masterclass and Hands-on Training Sessions
- Networking Opportunities
- Interactive Technology Demos

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SESSIONS	
Session	Description
Introduction to AI and Generative AI	Overview of AI, distinctions between AI, ML, and GenAI
Hands-on: Basic Tools and Platforms	Introduction to GenAl tools, with simple exercises
Understanding AI Ethics and Data Privacy	Key concepts in AI ethics, data protectionAI in Government and Public Policy
	 Addressing challenges related to data privacy, skill gaps, as regulatory compliance in GenAl adoption
	 Discussion on the role of governance frameworks and regulate standards in guiding GenAI deployment
Al for Public Communication	Hands-on session on using AI for effective public engagement
Hands-on: Creating an Al Chatbot	Participants create a basic AI chatbot to interact with users
Text Generation Tools and Applications	 Exploring tools like OpenAl GPT, and use cases in writing a summarization
Image Generation: Technologies and Tools	 Detailed session on DALL-E, Midjourney, applications in pub services
	 Explanation of key components and algorithms used in Ger development
	 Practical examples illustrating the capabilities of GenAl generating content, images, and simulations
Developing AI Models AI Project Planning and Management	 Introduction to building and training simple AI models Integrating AI, and measuring impact
Implementing AI in Public Services	Use cases of AI in public sector services; participants plan a mod implementation
Strategies for AI Deployment	 Using GenAl for policy analysis, scenario planning, and progra optimization
	 Implementing GenAl-driven solutions for citizen service resource allocation, and operational efficiency
	 Streamlining administrative tasks, HR processes, and finance management through GenAl automation
	 Enhancing regulatory compliance, monitoring, and oversign using GenAl analytics
	 Leveraging GenAl for whole-of-government strategies, priori setting, and resource allocation
Q&A and Feedback	 Open discussion on the Masterclass content and feedback from participants
	Q&A session for clarifications and deeper understanding of GenAl concepts

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WHO WILL BENEFIT?

Target attendees include, but are not limited to:

- Industry Leaders: Executives and decision-makers
- Government Officials: Officials from various government departments and ministries responsible for policymaking, public service delivery, and technology adoption.
- Public Sector Professionals: Professionals working in public sector units, including administrators, managers, and practitioners involved in service delivery, operations, and regulatory compliance.
- Academia: Researchers, scholars, and educators from universities, research institutions, and academic organizations specializing in AI, data science, and public policy.
- Technology Enthusiasts: Individuals with a keen interest in Al technologies, innovation, and their applications in governance and public service delivery.
- Policy Analysts: Experts, analysts, and advocates focused on public policy, governance, and technology ethics, interested in exploring the implications of Al adoption in the public sector.



- Startups and Entrepreneurs: Founders and representatives of startups and entrepreneurial ventures developing Al solutions tailored for government and public sector applications.
- International Delegates: Representatives from international organizations, foreign govern-ments, and diplomatic missions interested in learning about India's approach to Al adoption in the public sector.

DELEGATE FEE

PER DELEGATE

(Till 15th August 2024 only)

(16th August 2024 onwards)

EARLY BIRD OFFER

INR 3,000/-(exclusive of GST)*

STANDARD FEE

INR 6,000/-(exclusive of GST)*

*The registration fee is non-refundable

REGISTRATION LINK:

https://www.phdcci.in/events/generative-ai-masterclass-for-public-service-bodies-businesses/

FOR MORE DETAILS PLEASE CONTACT:

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